COMMONWEALTH of VIRGINIA

Office of the Governor

Ralph S. Northam
Governor

March 30, 2021

Dear Fellow Provider,

In 2018 we worked together to implement Medicaid expansion and bring needed medical care to 500,000 adults in the Commonwealth. Now we are taking the next step: providing comprehensive adult dental services for 750,000 Medicaid members, beginning July 1, 2021.

This historic benefit expansion is a response to the needs of our members and a recognition of the importance of oral health in achieving positive overall health outcomes.

We need your help to achieve this goal.

Please consider enrolling as a Medicaid dental provider or, if you are currently enrolled, expand your access so we can provide sufficient coverage to meet the tremendous need we know exists in our Commonwealth.

As we have learned during this unprecedented crisis, access to health care requires partnership and collaboration. We cannot achieve this historic expansion in oral health care services alone.

The Department of Medical Assistance Services and DentaQuest, the state's Medicaid dental benefits administrator, are partnering with key stakeholders, members of the Dental Advisory Committee and dentists to make our new adult dental care program a reality.

DentaQuest is available to answer your questions, provide support, facilitate enrollment, and provide other information that you may find helpful. If you have questions or concerns, please contact the DentaQuest Provider Engagement Team, Bridget Hengle or Waradah Eargle, at 1-866-853-0657. You may also contact DentaQuest at https://dentaquest.com/state-plans/regions/virginia/

Virginians who participate in Medicaid deserve better health outcomes and access to good oral health care. We hope you will open your practice to provide critical oral health care to your fellow Virginians, and contact DentaQuest this week.

Thank you for your support and dedication to improving the health of all Virginians.

Sincerely,

Ralph Northam